

Role Description: **Clinical Rep, Maternity Voices Partnership**

Clinical representatives on the MVP should be from a variety of professional backgrounds both specialties and grades. Any enthusiastic member of staff can join the MVP and contribute. The clinical representatives will be able to provide the MVP with the clinical perspective and knowledge as well as acting as a link to the broader maternity team.

Role in Meetings

- Attend MVP meetings – approx. 4-6 per year
- Bring relevant staff feedback to the meeting so that all views are represented
- Communicate with the chair to contribute to relevant clinical issues to the agenda that would benefit from discussion with service users
- Ensure Trust birth statistics are standing items on the agenda for information. Clinician MVP members may also bring CQC maternity survey and Friends and Family test results to MVP meetings where relevant.
- Understand principles of [co-production](#) and actively participate in discussions & action plans within the meetings
- Understand the importance and value of listening to others as equals so that the MVP works effectively and its members are all working collaboratively in true partnership.
- Support service users with logistics needed to collect feedback within the maternity unit (e.g. walk the patch). Clinician MVP members should also be involved in the [15 Steps for Maternity](#) toolkit.

Beyond meetings

- Act as a champion for co-production in quality improvement within the maternity unit.
- Champion & demonstrate the value of feedback & co production to the wider clinical team
- Identify gaps in clinical representatives from specific roles and help facilitate attendance or collect feedback when relevant so that they are not excluded from MVP discussions e.g. sonographers, paediatricians
- Increase awareness of the MVP both with women and clinicians e.g. through social media, word of mouth, newsletters, posters etc
- Demonstrate importance of MVP when at relevant external meetings such as LMS or clinical network level & network with other clinical MVP reps where possible.
- One designated clinical MVP member (usually head of midwifery) should link with the Trust patient experience lead and board level maternity safety



champion so that senior leaders are aware of the work the MVP is undertaking.

Special thanks to Florence Wilcock, obstetrician at Kingston Hospital and clinician member of Kingston MVP who has written this clinical rep role description.